

subject exchanges. The timing of such filing by CTC-Colorado will be up to CTC-Colorado; provided, however, CTC-Colorado will provide Staff and the OCC with a copy of such filing at least five (5) business days in advance of the filing thereof.

21. Tariff filing by USWC upon Approval of Agreement.

USWC will make a compliance filing with the Commission subsequent to the Commission's approval of this Agreement for the purpose of implementing (on not less than one (1) day's notice) changes to its tariffs and price lists reflecting that the tariffs and price lists are no longer applicable to the subject exchanges. The timing of such filing by USWC will be up to USWC; provided, however, USWC will provide Staff and the OCC with a copy of such filing at least five (5) business days in advance of the filing thereof.

V. IMPLEMENTATION

This Agreement will not become effective until the issuance of a final Commission order approving the Agreement, which Order does not contain any modification of the terms and conditions of this Agreement that is unacceptable to any of the Parties hereto. In the event the Commission modifies this Agreement in a manner unacceptable to any Party hereto, that Party will have the right to withdraw from this Agreement and proceed to hearing on some or all of the issues that may be appropriately raised by that Party in this docket under a new, expedited, procedural schedule. The withdrawing Party will notify the Commission, and the Parties to this Agreement, in writing within ten (10) days of the date of the Commission order that the Party is

withdrawing from the Agreement (such notice being hereinafter referred to as the "Notice"). The withdrawal of a Party will not automatically terminate this Agreement as to any other Party, but any other Party may also withdraw upon receiving another Party's Notice by serving the Commission and the other Parties with its own Notice within five days of the date of the Notice from the first withdrawing Party. A Party who properly serves a Notice will have and be entitled to exercise all rights the Party would have had in the absence of the Party agreeing to this Agreement. Hearing will be scheduled on an expedited basis, as soon as practicable.

In the event that this Agreement is not approved, or is approved with conditions that are unacceptable to any Party who subsequently withdraws, the negotiations or discussions undertaken in conjunction with the Agreement will not be admissible into evidence in this or any other proceeding.

Approval by the Commission of this Agreement will constitute a determination that the Agreement represents a just, equitable and reasonable resolution of all issues that were or could have been contested among the Parties in this proceeding, except as otherwise specifically noted in this Agreement.

Except as otherwise specifically agreed upon in this Agreement, nothing contained herein will be deemed as constituting a settled practice for the purposes of any other proceeding.

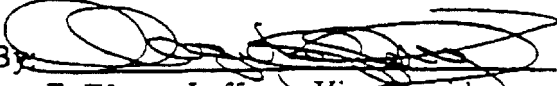
This Agreement may be executed in counterparts, all of which when taken together will constitute the entire Agreement with respect to the issues addressed by this Agreement.

The Parties agree to a waiver of compliance with any requirement of the Commission's Rules and Regulations to the extent necessary to permit all provisions of this Agreement to be carried out and effectuated.

Dated this 21st day of June, 2000.

APPROVED:

CITIZENS TELECOMMUNICATIONS
COMPANY OF COLORADO

By: 
F. Wayne Lafferty, Vice President
Regulatory and Government Affairs
5600 Headquarters Drive
Plano, TX 75024
(469) 365-3528

U S WEST Communications, Inc.

By: _____
Paul R. McDaniel
Director Colorado Regulatory Affairs
1801 California, Suite 5100
Denver, CO 80202
(303) 896-4552

STAFF OF THE PUBLIC UTILITIES
COMMISSION

By: _____
William A. Steele
Principal Financial Analyst
1580 Logan St., OL2
Denver, CO 80203
(303) 894-2000

APPROVED AS TO FORM:

HOLLAND & HART LLP

By: _____
Thomas R. O'Donnell, Reg. #15188
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(303) 295-8291

ATTORNEYS FOR CITIZENS
TELECOMMUNICATIONS COMPANY
OF COLORADO

U S WEST Communications, Inc.

By: _____
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ATTORNEY FOR U S WEST
COMMUNICATIONS, INC.

KENNETH L. SALAZAR
Attorney General

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Gregory E. Sopkin, #20997
Assistant Attorney General
1525 Sherman St., 5th Floor
Denver, CO 80203
(303) 866-5512

ATTORNEY FOR STAFF OF THE
PUBLIC UTILITIES COMMISSION OF
THE STATE OF COLORADO

Dated this 21st day of June, 2000.

APPROVED:

CITIZENS TELECOMMUNICATIONS
COMPANY OF COLORADO

By: _____
F. Wayne Lafferty, Vice President
Regulatory and Government Affairs
5600 Headquarters Drive
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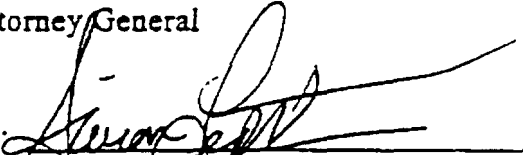
APPROVED:

COLORADO OFFICE OF CONSUMER
COUNSEL

By: 
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Rate Analyst
Colorado Office of Consumer Counsel
1580 Logan Street, Suite 740
Denver, CO 80203
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APPROVED AS TO FORM:

KENNETH L. SALAZAR
Attorney General

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ATTORNEY FOR COLORADO OFFICE
OF CONSUMER COUNSEL

CITIZENS TELECOMMUNICATIONS COMPANY OF COLORADO
EXCHANGE AND NETWORK SERVICES TARIFF
COLORADO P.U.C. No. 1

PREFACE SHEET
Original Sheet ____

Exhibit A
Docket No. 00A-128T
Decision No. R00-835
August 3, 2000
Page 34 of 39

Pursuant to Decision No. C00- ____ and the Stipulation and Settlement Agreement in Docket Nos. 00A-128-T and 00A-129-T, the federal charge-Service Provider Number Portability is offset by a state approved reduction of an equivalent amount. Effective July 9, 1999, the federal charge is \$0.43 per equivalent line.

Offset amount:

1FA	A2Y	B4Q
1FB/HFB	A4Q	BHS
1FR/HFR	AFH	
1MB	AFK	E3T
1MR	AFV	
1SS	AHR	LMB
1VS	AKN	LW1
	ALM	
	ALS	MR2
		SB1

Issued:

Effective:

F. Wayne Lafferty
Vice President
Regulatory and Government Affairs

CITIZENS TELECOMMUNICATIONS COMPANY OF COLORADO
EXCHANGE AND NETWORK SERVICES TARIFF
COLORADO P.U.C. No. 1

PREFACE SHEET
Original Sheet ____

Exhibit A
Docket No. 00A-128T
Decision No. R00-833
August 3, 2000
Page 35 of 39

Pursuant to Decision No. C00-____ and the Stipulation and Settlement Agreement in Docket Nos. 00A-128-T and 00A-129-T, CTC-Colorado has agreed to offset the Colorado Universal Service Charge to residential and business basic exchange service. This offset will be shown as a line item credit on the customer bill entitled CO Universal Service Charge Credit. The following monthly credit amount for the following USOCs will be applied beginning _____, 2000 through _____.

LINE USOC	BASE RATE	CREDIT AMOUNT BY EXCHANGE ZONE		
		ZONE 1 (ZCB1X)	ZONE 2 (ZCB2X)	ZONE 3 (ZCB3X)
LW1	\$0.29	\$0.45	\$0.66	\$0.91
AKN	0.29	0.45	0.66	0.91
1MR	0.29	0.45	0.66	0.91
AHR	0.29	0.45	0.66	0.91
1FR/HFR	0.46	0.62	0.83	1.08
AFH	0.46	0.62	0.83	1.08
1SS	0.46	0.62	0.83	1.08
E3T	0.46	0.62	0.83	1.08
LFV	0.24	0.40	0.61	0.86
1F6	0.24	0.40	0.61	0.86
LW3	0.08	0.24	0.45	0.70
LM8	0.08	0.24	0.45	0.70
LMB	0.56	0.79	1.10	1.34
ALM	0.56	0.79	1.10	1.34
1MB	0.56	0.79	1.10	1.34
ALS	0.56	0.79	1.10	1.34
B4Q	0.56	0.79	1.10	1.34
A4Q	0.56	0.79	1.10	1.34
1FB/HFB	1.08	1.31	1.62	1.86
AFK	1.08	1.31	1.62	1.86
SB1	1.08	1.31	1.62	1.86
1FA	1.08	1.31	1.62	1.86
AFV	1.08	1.31	1.62	1.86
A2Y	0.59	0.82	1.13	1.37
1TM	0.59	0.82	1.13	1.37
BHS	1.18	1.41	1.72	1.96

Issued:

Effective:

F. Wayne Lafferty
Vice President
Regulatory and Government Affairs

EXHIBIT 2

SERVICE QUALITY INCENTIVE PLAN

Exhibit A
Docket No. 00A-128T
Decision No. R00-835
August 3, 2000
Page 36 of 39

SQP Measure	Description of Measure	Non-Compliant Performance	Maximum at Risk	Source
<i>Held Orders: 0 over 150 Working Days</i>	Customer requests for service held over 150 days.	Per occurrence maximum of \$18,500 annual per held order. Amount to be prorated based on the number of months for each held order. ¹	\$110,000 per year.	Rule 723-2-24.4.2
<i>Held Orders: Wire center-specific parameters</i>	Customer requests for service held over 30 days.	>0 wire centers with the lesser of 50 or 5% of the total number of service applications in a wire center in a consecutive 3-month period are held service orders.	\$45,000 per year. Maximum of \$9,000 per wire center per year.	Rule 723-2.6.2.3
<i>Access to Sales Center</i>	% Time calls to sales office are answered in the first minute.	<85% of Calls Answered in 60 Seconds or Less.	\$5,000 per year.	Rule 723-2-21.2.4
<i>Wire Centers Over 8 Reports per 100 Lines (3 Months)</i>	A count of wire centers with over 8 reports per 100 lines during a 3-month consecutive period.	>0 Wire Centers with over 8 reports per 100 lines during a 3-month consecutive period.	\$75,000 per year. Maximum of \$15,000 per wire center per year.	Rule 723-2-22.1

¹ The calculation of a held order over 150 days will be made on a case by case basis. CTC-Colorado may seek waivers on an individual case-by-case basis.

SQP Measure	Description of Measure	Non-Compliant Performance	Maximum at Risk	Source
% Out-of-Service Reports Cleared in 24 Hours	% Of out-of-service trouble reports cleared within 24 hours.	>0 wire centers with <85% Cleared Within 24 Hours.	Maximum at risk: \$40,000 per year; Maximum of \$8,000 per wire center per year. \$2,000 per wire center per month.	Rule 723-2-22.2
Access to Repair Center	% Time calls to repair office are answered in the first minute.	<85% Calls Answered in 60 Seconds or Less.	\$5,000 per year.	Rule 723-2-21.2.4
Ancillary Services Completion	% of calls to toll and directory assistance answered within 10 seconds.	<85% of calls to toll and directory assistance answered within 10 seconds.	\$2,000 per year.	Rule 723-2-21.2.3

SQP Measure	Description of Measure	Non-Compliant Performance	Maximum at Risk	Source
Network Reliability – Switch + Trunk + Toll Network Call Completion	Sufficient central office and interoffice channel capacity plus other necessary facilities to meet minimum requirements during any normal busy hour.	(a) <98% of call attempts receive dial tone within 3 seconds during any normal busy hour. At CTC-Colorado's option, it may use the call blockage measurement. Call blockage is measured by switch defects per million (DPM) during any normal busy hour.	(a) Maximum incentive of \$6,000 per year. Maximum incentive of \$1,500 per switch per year. Maximum incentive of \$500 per switch per month.	Rule 723-2-21.1.1 (a-c) and Rule 723-2-21.1.2
		(b) <98% correct termination of properly dialed intraoffice or interoffice calls within an extended service area during any normal busy hour by trunk group.	(b) Maximum incentive of \$4,000 per year. Maximum incentive of \$300 per year per trunk group. Maximum incentive of \$100 per trunk group per month.	
		(c) <98% correct termination of properly dialed intraLATA or interLATA when the call is routed entirely over the network of CTC-Colorado during any normal busy hour by trunk group.	(c) Maximum incentive of \$4,000 per year. Maximum incentive of \$300 per trunk group per year. Maximum incentive of \$100 per trunk group per month.	
		(d) <98% correct termination of properly dialed jurisdictional toll calls during any normal busy hour by trunk group.	(d) Maximum incentive of \$4,000 per year. Maximum incentive of \$300 per trunk group per year. Maximum incentive of \$100 per trunk group per month.	
Total			\$300,000 per year.	

EXHIBIT 3

CTC COLORADO SERVICE GUARANTEES

CTC-Colorado will credit a customer's account by an amount equal to the monthly rate for one month of basic local exchange service if:

- a) Due to factors within its reasonable anticipation and control, CTC-Colorado misses a committed appointment for the installation of primary service; or
- b) The customer reports an out-of service condition that has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the customer notifies CTC-Colorado that the service outage creates an emergency for the customer or (2) within twenty-four hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight hours or by 6:00 p.m. on the following Monday, whichever is sooner.

The credit will not apply to "out of service" conditions resulting: (1) from the neglect, misuse or abuse by the customer; (2) from conditions where the outage is in the customer's inside wire or customer's premises equipment; (3) from natural disasters, or circumstances beyond the reasonable anticipation, control and knowledge of CTC-Colorado; (4) from conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

Nothing in this Exhibit 3 is intended to limit in any way the applicability to CTC-Colorado of the Commission's rules governing telecommunications service providers in Colorado.

Nebraska Public Service Commission

300 The Atrium, 1200 N Street
(402) 471-3101

P.O. Box 94927
Nebraska Consumer Hot Line 1-800-526-0017

Lincoln, Nebraska 68509-4927
Fax (402) 471-0254



March 21, 2000

CC: 96-45

RECEIVED

JUN 23 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Katherine Schroder
Deputy Chief Accounting Policy Division
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

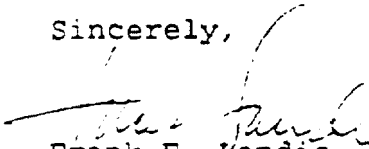
RE: US West Communications, Inc sale of 17 Colorado Exchanges
to Citizens Utilities Company


Dear Ms. Schroder:

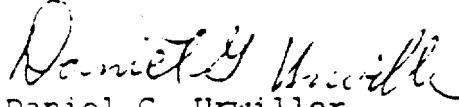
By this letter, the Nebraska Public Service Commission ("NPSC") notifies the Federal Communications Commission ("FCC") that the NPSC, contingent on the Colorado Public Utilities Commission's approval of the Colorado sale, does not object to the FCC granting study area waivers nor to any configuration of study area boundaries involving the Nebraska portion of the Julesburg, Colorado exchange.

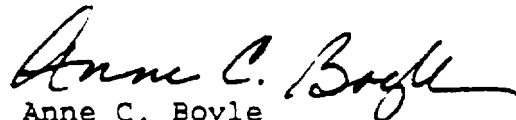
Should the FCC have any further questions concerning this matter, please feel free to contact the Nebraska Public Service Commission.

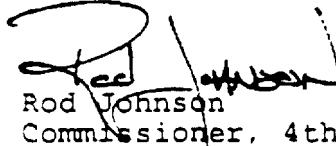
Sincerely,


Frank E. Landis
Commissioner, 1st District


Lowell C. Johnson
Commissioner, 3rd District


Daniel G. Urwiller
Commissioner, 5th District


Anne C. Boyle
Commissioner, 2nd District



Rod Johnson
Commissioner, 4th District

COMMISSIONERS
ANNE C. BOYLE
LOWELL C. JOHNSON
ROD JOHNSON
FRANK E. LANDIS
DANIEL G. URWILLER

EXECUTIVE DIRECTOR
ROBERT R. LOGSDON

CERTIFICATE OF SERVICE

I, Rebecca Ward, do hereby certify that on the 7th day of August, 2000, I have caused a copy of the foregoing **JOINT PETITION FOR EXPEDITED WAIVERS** to be served, via hand delivery (marked with an asterisk) or first class United States mail, postage prepaid, upon the persons listed on the attached service list.


Rebecca Ward

August 7, 2000

*Lawrence E. Strickling
Federal Communications Commission
Room 5-C345
Portals II
445 12th Street, S.W.
Washington, DC 20554

*L. Charles Keller
Federal Communications Commission
Room 6-A207
Portals II
445 12th Street, S.W.
Washington, DC 20554

*Al McCloud
Federal Communications Commission
Room 6-A320
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445 12th Street, S.W.
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*Jane E. Jackson
Federal Communications Commission
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*Irene Flannery
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CITIZENS

Colorado-36.doc
8/7/00